

Where can I claim my prize?

If your prize is \$599 or less, you may redeem your prize at any Keno Retailer location or any traditional Lottery Games Retailer location.

If your prize is \$600 to \$5,000, you must claim it during business hours at any of these Claim Centers:

Delaware Lottery Office
1575 McKee Road, Suite 102
Dover, DE 19904

Division of Revenue
Carvel State Office Building
9th & French Streets
Wilmington, DE 19801
302-577-3000 or 1-800-292-7826 (in Delaware only)

Division of Revenue
Thomas Collins Building
Route 13 South
Dover, DE 19901
302-739-5251

Division of Revenue
418 N. DuPont Highway
Georgetown, DE 19947
302-856-5358

If your prize is \$5,001 or more, you must claim your prize at the Delaware Lottery Office, Monday through Friday, from 8 a.m. to 4 p.m.

Delaware Lottery Office
1575 McKee Road, Suite 102
Dover, DE 19904

Where can I play Keno?

You'll find Keno in many of your favorite social gathering spots—restaurants, bars and taverns—and in some of your Lottery Retail locations. Visit delottery.com or our mobile app, m.delottery.com, to find a Keno Retailer nearest you!

Additional Rules and Information

- You must be 18 years of age or older to purchase tickets.
- Tickets are void if stolen, unissued, mutilated, illegible, altered in any way, defective or incomplete. The Lottery is not responsible for lost or stolen tickets.
- You are responsible for checking the accuracy of your ticket before leaving the Retailer location. Due the frequency of Keno drawings, we may not be able to cancel your ticket(s) before the next scheduled drawing. No cancellations may be made during or after the first drawing on your ticket.
- All winning tickets are bearer instruments.
- Print your name, address and phone number clearly on the back of your ticket and sign it. This prevents anyone else from claiming your prize.
- Prizes must be claimed within one year from the date of the drawing.
- All winning tickets are subject to Delaware Income Tax.
- Prizes with a value of more than \$5,000 are subject to Federal withholding at the time of claim.
- Please bring a photo I.D. and your social security card with you.
- If you mail your ticket to the Delaware Lottery Office, allow up to 15 working days for processing.
- The Lottery reserves the right to limit sales of tickets for wagers on any specific number at any time.

You must be 18 years old to play. Delaware Gambling Helpline: 1-888-850-8888.
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KENO

Fun. On the spot.

How To Play Guide



What's Keno?

Keno is an easy, fun and fast-paced game that allows you to choose how many numbers to play and how much money to wager.

Keno is played using a field of numbers from 1 to 80. You may choose up to 10 numbers in that field. The Lottery's computer continuously generates random sets of 20 numbers. These 20 numbers are then displayed on the Keno monitor. There are a variety of ways to win based on matching some, all, or in some cases, none of the numbers.

Keno is available daily from 6:04 a.m. to 12:04 a.m. Drawings take place every four minutes.

What's Keno Bonus?

Keno Bonus is an optional feature that gives you a chance to multiply your winnings by up to 10 times the original amount. The amount wagered on Keno Bonus always equals the amount wagered on Keno. For example, if you wager \$1, your Bonus cost is an additional \$1, making the total ticket cost \$2.

The Bonus wheel will appear on the monitor just before each drawing. The Bonus wheel spins and stops to reveal which multiplier, if any, applies to the next Keno game. Possible multipliers are 3, 4, 5 and 10. If your ticket is a winner for that game, multiply the amount won by the multiplier that appeared on the Bonus wheel to determine the total amount won. For example, if you win \$5 and the multiplier for that game is 3, then you collect \$15. If the multiplier is 4, you collect \$20 (these calculations are based on a \$1 per game wager).

Estimated Probability of Receiving a Bonus Multiplier	
Bonus Multiplier Value	Probability
3x	1 in 3
4x	1 in 15
5x	1 in 40
10x	1 in 240
Overall Probability of Winning any Multiplier	1 in 2.3

How do I play?

Keno is easy to play! To fill out a Keno playslip,

Choose your game

Select your wager

Pick your numbers

Choose your number of games

Optional: Choose "Yes" to add Bonus

- A. Your total ticket cost.
- B. The number of spots you're playing.
- C. The numbers you've selected.
- D. If you've selected Keno Bonus option (Yes or No).
- E. The Keno draw number(s) that you've wagered to play.
- F. How much you wagered on the game.
- G. Indicates Quick Pick ticket.
- H. The number of consecutive draws.

Remember to check your ticket(s) carefully to verify your selections. Drawings take place every 4 minutes. Watch the drawing and if your numbers match the numbers drawn, you win!

\$1,000,000 is the liability cap when playing an 8-spot, 9-spot and 10-spot for any Keno game when a Bonus multiplier of ten is won. This means that there is only one \$1,000,000 prize per drawing that can be won when playing the Keno 8-spot, 9-spot and 10-spot with a Bonus multiplier of ten, and in the unlikely event the combination of all prizes for Keno winners of a 8-spot, 9-spot or 10-spot with a Bonus ten multiplier exceeds \$1,000,000, then the \$1,000,000 prize for the 8-spot, 9-spot or 10-spot will be divided proportionately among those Keno winners based on the amount wagered for that game.